

Price List

Dear Customer,

Please find below our price list

You can view more products and details on our website: www.neotoolbox.com

For more specifications & details please click on the product name (link)

Please let's know if the offered products match your requirement and expectations. Also if you need a **formal quotation or PI**.

Feel free to contact us for any feedback, comments

Terms and Conditions:-

1. Payment Terms

- **Standard Payment:** 100% advance payment.
- **Cash Against Collection:** available for standard items in stock, not applicable for back order or orders with special requests.
- **Cash on Delivery:** Available for standard items in stock, small box, tabletop weighing scales within mainland areas excluding free zones or areas requiring special entry or exit procedures.

2. Availability and Collection

- **Product Availability:** To be confirmed during order placement.
- **Collection Time:** Same or next day collection for in-stock items, subject to confirmation at the time of order placement.

3. Pricing Details

- **Currency:** Prices listed in AED (Dhs).
- **Value Added Tax (VAT):** 5% VAT added to all local sales.
- **Price Basis:** Ex Works (EXW) Dubai-UAE.
- **Additional Costs:** Delivery, certification, taxes, insurance, duties, fees, and other charges are the customer's responsibility.
- **Price Adjustment:** Prices are subject to change based on cost fluctuations up to the time of purchase or contract conclusion.

4. Warranty Information

- **Coverage:** Limited warranty terms if applicable. Covers manufacturing defects and proper performance under standard usage conditions.
- **Exclusions:**
The warranty does not cover the below.
 - **Consumables:** (batteries, adaptors, cables), cosmetic parts (displays, brackets),
 - **Misuse,** accidents, improper calibration, software issues, incorrect settings.
 - **Services:** calibration, programming, software adjustments, and cosmetic concerns as they are influenced by external factors.
 - **Unpaid** items (unpaid invoices)
- **Warranty Service:** Provided Ex Works (EXW) Dubai-UAE. Products must be sent to our office/showroom/warehouse for inspection or repair.
- **For More Details:** check the warranty card.

5. Liability

- **Limitation of Liability:** Petra Mechatronics Middle East Trading LLC is not liable for losses, injuries, or damages from installation or product failure.
- **Liability Cap:** non.

6. Return and Refund Policy

- **Duration:** 15 days from purchase.
- **Eligibility:** Standard in-stock models only, new, and in sealed box
- **Exclusions:** Not applicable for used items, services, delivery, back orders, special requests, opened boxes or other fulfillment services.
- **Processing time:** Usually within 2-3 working days from the date of receiving.

7. Additional Information

- **Offer Validity:** Offers are valid for 30 days.
- **Further Details:** Refer to the warranty and after-sales service card for comprehensive details.

Note: Terms and conditions are subject to change and should be reviewed regularly for updates.

** Please check the warranty and after-sales service card for full details*

TRN (VAT): 100347024000003

Bank Account:-

Beneficiary Name: Petra Mechatronics Middle East Trading LLC

Bank Name: Sharjah Islamic Bank

Account No.: 0012176848001

IBAN: AE270410000012176848001

Currency: AED

Swift Code: NBSHAEASXXX

Bank Address: PO Box:4, Sharjah - UAE

Branch: Mirdif City Center Branch