Petra Mechatronics Page: 1

Date: September 15, 2025 Online Offer #2509150007

https://www.neotoolbox.com/cart/?cart\_hash=40cd750b

### **Price List**

Harwal Polymer

Dear Customer, Please find below our price list

You can view more products and details on our website: neotoolbox.com

For more specifications & details please click on the product name (link)



neotoolbox.com

Please let's know if the offered products match your requirement and expectations. Also if you need a formal quotation or PI.

Feel free to contact us for any feedback, comments

Terms and Conditions:-

#### 1. Payment Terms

- Standard Payment: 100% advance payment.
- Cash Against Collection: available for standard items in stock, not applicable for back order or orders with special requests.
- **Cash on Delivery**: Available for standard items in stock, small box, tabletop weighing scales within mainland areas excluding free zones or areas requiring special entry or exit procedures.

#### 2. Availability and Collection

- **Product Availability**: To be confirmed during order placement.
- o Collection Time: Same or next day collection for in-stock items, subject to confirmation at the time of order placement.

## 3. Pricing Details

- **Currency**: Prices listed in AED (Dhs).
- Value Added Tax (VAT): 5% VAT added to all local sales.
- o Price Basis: Ex Works (EXW) Dubai-UAE.
- Additional Costs: Delivery, certification, taxes, insurance, duties, fees, and other charges are the customer's responsibility.
- Price Adjustment: Prices are subject to change based on cost fluctuations up to the time of purchase or contract conclusion.

# 4. Warranty Information

 Coverage: Limited warranty terms if applicable. Covers manufacturing defects and proper performance under standard usage conditions.

## • Exclusions:

The warranty does not cover the below.

- Consumables: (batteries, adaptors, cables), cosmetic parts (displays, brackets),
- Misuse, accidents, improper calibration, software issues, incorrect settings.
- **Services**: calibration, programming, software adjustments, and cosmetic concerns as they are influenced by external factors.
- Unpaid items (unpaid invoices)
- Warranty Service: Provided Ex Works (EXW) Dubai-UAE. Products must be sent to our office/showroom/warehouse for inspection or repair.
- For More Details: check the warranty card.

## 5. Liability

- **Limitation of Liability**: Petra Mechatronics Middle East Trading LLC is not liable for losses, injuries, or damages from installation or product failure.
- **Liability Cap**: non.

# 6. Return and Refund Policy

Duration: 15 days from purchase.

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- o **Eligibility**: Standard in-stock models only, new, and in sealed box
- **Exclusions**: Not applicable for used items, services, delivery, back orders, special requests, opened boxes or other fulfillment services.
- **Processing time**: Usually within 2-3 working days from the date of receiving.

#### 7. Additional Information

- Offer Validity: Offers are valid for 30 days.
- o **Further Details**: Refer to the warranty and after-sales service card for comprehensive details.

Note: Terms and conditions are subject to change and should be reviewed regularly for updates.

\* Please check the warranty and after-sales service card for full details

TRN (VAT): 100347024000003

#### Bank Account:-

Beneficiary Name: Petra Mechatronics Middle East Trading LLC

Bank Name: Sharjah Islamic Bank Account No.: 0012176848001 IBAN: AE270410000012176848001

Currency: AED

Swift Code: NBSHAEASXXX

Bank Address: PO Box:4, Sharjah - UAE Branch: Mirdif City Center Branch